

Social Services

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Age Concern

Contact Person: Lyndsay Benefield

Physical Address: Waiora House, 129 Spa Road, TAUPŌ

Postal Address: PO Box 595, TAUPŌ

Telephone: 07 378 1199

Facsimile: 07 378 9717

Mobile: 021 111 9509

Email: lyndsay@ageconcerntaupo.org.nz

Website: www.ageconcern.org.nz

Services Offered: Accredited Visiting Service and Elder Abuse and Neglect Prevention Services covering Taupo, Tokoroa, Putaruru, Mangakino and Turangi. These services are free and confidential

Barnardos

General Enquiries	Childcare Enquiries	Free Children's helpline
0800 Barnardos	0800 4 Barnardos	0800 WHATS UP
0800 227 627	0800 543 782	0800 942 8787

Community Waikato

Contact Person: Aroha Waetford, Community Advisor

Postal Address: PO Box 1367, HAMILTON 3240

Telephone: 07 287 0845

Mobile: 021 817 618

Email: aroaha@communitywaikato.org.nz

Website: www.communitywaikato.org.nz

Services Offered: Organisational Development, Governance & Policy Development, Planning & Funding advice, Financial Management, Collaborative projects. Information, training, funding & scholarships, Advocacy

COUNSELLING

Denise Richards Counselling

Physical Address: Tokoroa Community Centre, Tulloch House,
Gate 1, Tokoroa Hospital Campus, Maraetai Road, TOKOROA 3420

Postal Address: c/- TCOSS PO Box 429, TOKOROA 3444

Mobile: 027 619 5553

Email: todihard@farmside.co.nz

Services Offered: Variety of issues including depression, anxiety, grief and loss, relationships. Agency or self-referral, \$60 per one hour session, possible funding: WINZ, GP, Cancer Society. Do not cover Drug & Alcohol, Couples counselling and Sexual Abuse

Kidsline

Freephone: 0800 KIDSLINE / 0800 543 754

24 hour service. Buddy service available 4.00pm to 9.00 pm weekdays

Lifeline Chinese

Freephone: 0800 888 880

Mandarin and Cantonese language counselling. Monday to Sunday, 10.00 am to 1.00 pm. Monday to Friday, 7.00 to 10.00 pm

Lifeline Waikato Inc

Postal Address: PO Box 108, HAMILTON 3240

Freephone: 0800 543 354

Telephone: 07 838 0715

Email: info@lifeline.org.nz

Website: www.lifeline.org.nz

24/7 Telephone counselling, face to face counselling

Linda Tiro Counselling

Physical Address: Tokoroa Community Centre, Tulloch House,
Gate 1, Tokoroa Hospital Campus, Maraetai Road, TOKOROA 3420

Postal Address: c/- TCOSS PO Box 429, TOKOROA 3444

Mobile: 021 170 6966

Email: linda.tiro@extra.co.nz

Services Offered: Generic and ACC sexual abuse registered counsellor, self referrals, GP referrals. ACC sensitive claims funding available

Malcolm Skinner Counselling

Physical Address: Tokoroa Community Centre, Tulloch House,
Gate 1, Tokoroa Hospital Campus, Maraetai Road, TOKOROA 3420

Postal Address: PO Box 18 Ngongotaha, ROTORUA

Telephone: 07 332 2583

Mobile: 027 565 1161

Email: mskinner@clear.net.nz

Services Offered: ACC sensitive claims, open referral, \$80 per hour (negotiable if on restricted income)

Oasis Centre for Problem Gambling

Physical Address: 105 Rostrevor Street, HAMILTON

Telephone: 0800 53 00 00

Facsimile: 07 839 6872

Services Offered: Available 8.00 am to 5.00 pm, Monday to Friday. Free Service. Anyone can access this service

Overdale Community Centre Counsellors

Physical: 12 Overdale Street, PUTARURU 3411

Telephone: 07 883 8771

Facsimile: 07 883 8701

Email: occtt@extra.co.nz

Services Offered: Four counsellors available for individuals and family

Problem Gambling Foundation of NZ

Physical Address: Level 2, 71 London Street, HAMILTON

Postal Address: PO Box 19311, HAMILTON 3244

Telephone: 07 834 0014

Facsimile: 07 834 0053

Freephone: 0800 664 262

Email: pgf@pgfnz.org.nz

Website: www.pgfnz.org.nz

Services Offered: Free and confidential counselling services. We have offices available in Rotorua and Tauranga

Parenting Programs / Support

Family Start – Raukawa Charitable Trust

Contact Person: Angela Orr, Supervisor

Physical Address: 15-16 Princess Street, PUTARURU

Telephone: 0800 728 5292

Facsimile: 07 883 7355

Mobile: 027 838 7781

Email: angela.orr@rauakawa.org.nz

Website: www.raukawa.org.nz

Services Offered: Parenting programme and social support for under 5-year olds.

United Community Centre

Physical Address: Mannering Street, TOKOROA

Services Offered: Connecting the people of Tokoroa through activities and friendships. Learning new skills and developing social connections with people of Tokoroa

Family Works Rotorua

Contact Person: Yvonne Bakker

Physical Address: 1083 Eruera Street, ROTORUA

Telephone: 07 349 0990

Email: yvonne.bakker@fwn.org.nz

Website: www.familyworksnorthern.org.nz

Services Offered: Restore, Strengthening Step Families, Parenting Through Separation, Incredible Years, WAVE – Women Against Violence Education.

Tokoroa Meals On Wheels

Contact Person: Hospital Dietry

Physical Address: Tokoroa Hospital Cafeteria, Gate One, Tokoroa

Hospital Campus, Maraetai Road, TOKOROA 3420

Telephone: 07 885 0610

Services Offered: Convenience meals ready for reheating. Ideal for the elderly, sick or those living alone. Available Monday to Friday, costs: \$8.00 per meal, this includes dessert

INFORMATION CENTRES

Pride in Putaruru

Physical Address: 2 Overdale Street, PUTARURU

Postal Address: PO Box 155, PUTARURU

Telephone: 07 883 7272

Tirau i-SITE Visitor Centre

Physical Address: State Highway 1, TIRAU 3410

Telephone: 07 883 1202

Facsimile: 07 883 1203

Mobile: 027 499 8201

Email: tirau.info@xtra.co.nz

Website: www.tirauinfo.co.nz

Tokoroa i-SITE Visitor Centre

Physical Address: State Highway 1, TOKOROA

Postal Address: PO Box 110, TOKOROA

Telephone: 07 886 8872

Facsimile: 07 886 6501

Email: tokoroa.info@extra.co.nz

Website: www.southwaikatonz.com

Mangakino Community Agency

Contact Person: Memory Te Whaiti, Manager

Physical Address: 2 Commerce Street, MANGAKINO

Postal Address: PO Box 3, MANGAKINO

Telephone: 07 882 8555

Facsimile: 07 882 8556

Email: mca@mcagency.co.nz

Website: www.mcagency.co.nz

Services Offered: Advice, information, postal agency, office services, Dam City Advertiser, coordination of community social services and youth & holiday programmes. DHB transport for patients

Mangakino Family Services Inc

Contact Person: Joanna Hepi

Physical Address: 6 Commerce Street, MANGAKINO

Postal Address: PO Box 14, MANGAKINO

Telephone: 07 882 8709

Facsimile: 07 882 8708

Email: admin@mkofamilyservices.co.nz

Services Offered: Community Budgeting Advisory Services. Community Foodbank, JP Services, Community Education Programmes.

Open Home Foundation

Contact Person: Natasha Cianci

Physical Address: 17 Marguerita Street, ROTORUA

Postal Address: PO Box 587, ROTORUA

Telephone: 07 348 8009

Facsimile: 07 348 8018

Email: rotorua@ohf.org.nz

Website: www.ohf.org.nz

Services Offered: Parenting support/mentoring 3 – 6 months, Families struggling with stress or illness, also to manage behaviour 3 – 6 months, Respite care support up to 28 days, Teen Parent Home up to 6 months. We work with other services and can support and advocate for other needs e.g counselling. Families with children under 17 years old

Overdale Community Centre

Contact Person: Yvonne Carter, Manager

Physical Address: 12 Overdale Street, PUTARURU

Telephone: 07 883 8771

Facsimile: 07 883 8701

Email: occct@extra.co.nz

Services Offered: Counselling, Information and Advice, Budgeting, Combined Churches Foodbank, photocopying, faxes, Fundview Information

PARS - Tokoroa (Prisoners Aid and Rehabilitation Service)

Contact Person: Marama Marshall, Manager

Postal Address: PO Box 165, TOKOROA 3444

Mobile: 022 043 1303

Email: tokoroa.pars@yhoo.com

Services Offered: Self development programme, working with ex inmates and their families

Putaruru Community Resource Centre

Physical Address: Duke Street, PUTARURU 3411

Services offered: The Putaruru Community Resource Centre aim to relieve families from the financial stresses which are recognised as a major cause of family disharmony.

They offer the following services:

- a budgeting service which includes debt repayment negotiations
- information and advice in regards to tenancy, employment, consumer and other issues
- they can make referrals to other organisations who can help
- they provide Community Education and refer clients to other education and training groups

The Putaruru Community Resource Centre seek to empower clients in undertaking self development, in order to improve the social and economic outlook for themselves and their families.

Putaruru Council of Social Services

Physical Address: Overdale Community Centre, 12 Overdale Street, PUTARURU 3411

Telephone: 07 883 8771

Facsimile: 07 883 8701

Email: occct@xtra.co.nz

Putaruru Parents Centre

Contact Person/s: Jan Tomalin (President)

Ashleigh McKillop (Secretary)

Postal Address: PO Box 75, Putaruru

Telephone: 07 886 7945

Mobile: 027 9190 131

Email: putaruruparentscentre.org.nz

Services Offered: Antenatal classes, mother and baby classes.

Playgroup, car seats and furniture (for grandparents), capsules,

Breast pumps and vaporisers.

Salvation Army Social Services

Physical Address: 139 Balmoral Drive, TOKOROA 3420

Postal Address: PO Box 567, TOKOROA 3444

Telephone: 07 886 9812 or 07 886 9051

Facsimile: 07 886 9812

Email: tokoroa_corps@nzf.salvationarmy.org

South Waikato Achievement Centre

Physical Address: 12 Thompson Street, TOKOROA 3420

Postal Address: PO Box 147, TOKOROA 3444

Telephone: 07 886 8941

Facsimile: 07 886 5590

Website: www.swac.co.nz

South Waikato Achievement Centre - Creative Art

Contact Person: Rachel Campbell, Programme Coordinator

Physical Address: 50-52 Bridge Street, TOKOROA 3420

Postal Address: PO Box 147, TOKOROA 3444

Telephone: 07 886 4507 – Creative Art

Telephone: 07 886 8941 – Main Office

Services Offered: Creative Art Training through the South Waikato Achievement Centre

South Waikato Living Without Violence Trust

Contact Person: Lisa Bright, Manager

Physical Address: Tokoroa Community Centre, Tulloch House, Gate One, Tokoroa Hospital Campus, Maraetai Road, TOKOROA 3420

Postal Address: PO Box 267, TOKOROA 3444

Telephone: 07 886 7041

Facsimile: 07 886 8271

Mobile: 027 454 9428

Email: swlwvt@xtra.co.nz

Services Offered: Stopping violence programme for men, on Tuesday and Wednesday evenings between 7pm – 9pm

South Waikato Victim Support

Contact Person: Lea Gage - Service Coordinator

- NZ Victim Support Contact Service

Physical Address: c/- Tokoroa Police Station, Logan Street, TOKOROA 3420

Postal Address: PO Box 44, TOKOROA 3444

Telephone: 07 885 0107 – Office

Freephone: 0800 Victim / 0800 842 846, 24 hour service

Mobile: 027 431 5113

Email: Lea.gage@victimsupport.org.nz

Services Offered: A 24-hour service for people/victims affected by a crisis of crime and trauma. Provide immediate support, information and advise them of their rights, referral to counselling. Assist and support at Court hearings and trials. Access other support services. Help regain control and rebuild their lives. Service is free, personal and confidential.

South Waikato Community Patrol

Contact Person: Jaks Sherwood, Constable

Physical Address: c/- Tokoroa Police Station, Logan Street, TOKOROA 3420

Postal Address: PO Box 44, TOKOROA 3444

Telephone: 07 886 5189

Te Ao Marama Whetu Trust

Physical Address: 75-77 Bridge Street, TOKOROA

Postal Address: PO Box 332, TOKOROA

Telephone: 07 886 2305

Services Offered: To provide quality plus unique social and judiciary services to enhance and preserve the wellbeing of all children, young person, individuals also families/whanau in need. We aim to strengthen and support individuals and families and assist them.

Tokoroa Budget Advisory Service

Contact Person: Tai Taiki

Physical Address: 235C Rosebery Street, TOKOROA

Postal Address: PO Box 514, TOKOROA 3444

Telephone: 07 886 4361 ext 705

Facsimile: 07 886 4571

Email: tai@tokoroabudgetservice.co.nz

Services Offered: One to one budget advice, Education programmes, Financial Support and Assistance.

Opening hours Monday - Thursday 9.00 am to 3.00 pm

Tokoroa Community Foodbank Trust

Physical Address: 42B Roslin Street, TOKOROA 3420

Telephone: 07 886 8499

Services Offered: The Foodbank is open on weekdays from 10.00 am to 12.00 pm. Cannot offer an emergency service

Tokoroa Senior Citizens and Welfare Centre

Contact Person: Lyn Campbell, Centre Manager

Physical Address: 129 Papanui Street, TOKOROA 3420

Telephone: 07 886 0813

Facsimile: 07 886 0814

Email: tokseniorcitizens@xtra.co.nz

Tokoroa Neighbourhood Support

Contact Person: Janet Paiti, Area Coordinator

Marian (Jaks) Sherwood – Community Constable

Physical Address: c/- Tokoroa Police Station, Logan Street, TOKOROA 3420

Postal Address: PO Box 44, TOKOROA 3444

Telephone: 07 885 0107

Mobile: 021 121 0376 - Janet

021 191 3727 - Jaks

Email: nstokoroa@hotmail.co.nz

Website: www.ns.org.nz

Services Offered: Working to create safer communities together and feel more connected in your neighbourhood.

Promote regular communication regarding local problems, crime prevention, anti-social behaviour, support victims of crime, cope with civil emergencies, engage Police or other emergency services or support agencies, liase and cooperate with other like-minded community groups.

Rural areas are also covered and monitored by Rural groups, Police and Community Patrol NZ.

Tokoroa Womens Support Centre and Refuge

Physical Address: Drop in Centre/Office, 36 Glencorse Street, TOKOROA 3420

Postal Address: PO Box 485, TOKOROA 3444

Telephone: 07 886 5553 / 07 886 7671

Email: twsc@xnet.co.nz

Services Offered: To provide support, advocacy, information and assistance to women and children needing support as a result of domestic abuse. This service is free excluding rental charge for safe house, 24 hour Crisis Line 07 886 5553

Yvonne Bakker: Counselling, Incredible Years Program, Restore (kids), WAVE Program, Parents Through Separation.