

Social Services

Age Concern

Contact Person: Nikki Halford

Physical Address: Waiora House, 129 Spa Road, TAUPO

Postal Address: PO Box 595, TAUPO

Telephone: 07 378 9712

Facsimile: 07 378 9717

Mobile: 021 111 9509

Email: nikki@ageconcerntaupo.org.nz

Website: www.ageconcern.org.nz

Services Offered: Accredited Visiting Service and Elder Abuse and Neglect Prevention Services covering Taupo, Tokoroa, Putaruru, Mangakino and Turangi. These services are free and confidential

Barnardos

General Enquiries	Childcare Enquiries	Free Children's helpline
0800 Barnardos	0800 4 Barnardos	0800 WHATS UP
0800 227 627	0800 543 782	0800 942 8787

Community Patrol – Tokoroa

Contact Person: Nathan Kingi

Telephone: 07 886 6689

Community Waikato

Postal Address: PO Box 1367, HAMILTON 3240

Telephone: 07 287 0845

Email: cwinfo@communitywaikato.org.nz

Website: www.communitywaikato.org.nz

Services Offered: Organisational Development, Governance & Policy Development, Planning & Funding advice, Financial Management, Collaborative projects. Information, training, funding & scholarships, Advocacy

COUNSELLING

CareNZ Adults / Youth Intact

Freephone: 0800 468 228

Physical Address: PO Box 9173, HAMILTON 3204

Services Offered: Supports 12 – 19-year-olds. Provides help to rangatahi to make changes to their drug and alcohol use.

Kidsline

Freephone: 0800 KIDSLINE / 0800 543 754

24hour service. Buddy service available 4.00pm to 9.00 pm weekdays

Lifeline Chinese

Freephone: 0800 888 880

Mandarin and Cantonese language counselling. Monday to Sunday, 10.00 am to 1.00 pm. Monday to Friday, 7.00 to 10.00 pm

Lifeline Waikato Inc

Postal Address: PO Box 108, HAMILTON 3240

Freephone: 0800 543 354

Email: info@lifeline.org.nz

Website: www.lifeline.org.nz

24/7 Telephone counselling, face to face counselling

Linda Tiro Counselling

Physical Address: Tokoroa Community Centre, Tulloch House,
Gate 1, Tokoroa Hospital Campus, Maraetai Road, TOKOROA 3420

Postal Address: c/- TCOSS PO Box 429, TOKOROA 3444

Mobile: 021 170 6966

Email: linda.tiro@xtra.co.nz

Services Offered: Generic and ACC sexual abuse registered counsellor, self referrals, GP referrals. ACC sensitive claims funding available

Tautoko Mai – Sexual Harm Support

Contact Person: Carolyn Thompson

Physical Address: Tokoroa Community Centre, Tulloch House,
Gate 1, Tokoroa Hospital Campus, Maraetai Road, TOKOROA 3420

Mobile: 027 200 5497 or 0800 227 233

Email: carolyn.thompson@tautokomai.co.nz

Malcolm Skinner Counselling

Physical Address: Tokoroa Community Centre, Tulloch House,
Gate 1, Tokoroa Hospital Campus, Maraetai Road, TOKOROA 3420

Postal Address: PO Box 18 Ngongotaha, ROTORUA

Telephone: 07 332 2583

Mobile: 027 565 1161

Services Offered: ACC sensitive claims, open referral, \$80 per hour (negotiable if on restricted income)

Overdale Community Centre Counsellors

Physical: 12 Overdale Street, PUTARURU 3411

Telephone: 07 883 8771

Facsimile: 07 883 8701

Email: occt@xtra.co.nz

Services Offered: Counsellors available for individuals and family. Based in Putaruru and works out of Tokoroa Council of Social Services on specific days.

Pam Edsall

Mobile: 027 273 0652

Services Offered: ACC Counselling also Counsellor for Tokoroa High School

Problem Gambling Foundation of NZ

Physical Address: Level 2, 71 London Street, HAMILTON

Postal Address: PO Box 19311, HAMILTON 3244

Telephone: 07 834 0014

Freephone: 0800 664 262

Email: help@pgf.nz

Website: www.pgfnz.org.nz

Services Offered: Free and confidential counselling services.

K'aute Pacifika - Gambling

Physical Address: 960 Victoria St, Level 1 Citisite House, Hamilton

Postal Address: PO Box 285, HAMILTON 3240

Telephone: 07 834 1482

Email: info@kautepaifika.co.nz

Website: www.kautepasifika.co.nz

Te Koohao Health - Gambling

Physical Address: Kirikiriroa Marae, 951 Wairere Dr, Hamilton

Postal Address: PO Box 7107, HAMILTON 3240

Telephone: 07 856 5479 or 0800 483 564

Email: admin@tekohaohealth.co.nz

Website: www.tekohaohealth.co.nz

Male Support Services Waikato

Physical Address: 20 Ruakura Lane, Hamilton 3214

Postal Address: PO Box 13071, HAMILTON 3240

Telephone: 07 858 4112 or 0800 677 289

Email: admin@waikatosurvivors.org.nz

Website: www.waikatosurvivors.org.nz

Family Works Rotorua

Contact Person: Yvonne Bakker

Physical Address: 48 Biak St, ROTORUA 3015

Telephone: 07 349 0990

Mobile: 021 831 882

Email: yvonne.bakker@fwn.org.nz

Website: www.familyworksnorthern.org.nz

Services Offered: Restore, Strengthening Step Families, Parenting Through Separation, Incredible Years, WAVE – Women Against Violence Education.

INFORMATION CENTRES

Pride in Putaruru

Contact Person: Jenny Christison

Physical Address: 2 Overdale Street, PUTARURU

Postal Address: PO Box 155, PUTARURU

Telephone: 07 883 7272

Tirau i-SITE Visitor Centre

Physical Address: 65 Main Rd, State Highway 1, TIRAU 3410

Telephone: 07 883 1202

Facsimile: 07 883 1203

Email: tirau.info@xtra.co.nz

Website: www.tirauinfo.co.nz

Mangakino Family Services Inc

Contact Person: Joanna Hepi

Physical Address: 6 Commerce Street, MANGAKINO

Postal Address: PO Box 14, MANGAKINO

Telephone: 07 882 8709

Facsimile: 07 882 8708

Mobile: 020 455 4374

Email: admin@mkofamilyservices.co.nz

Services Offered: Community Budgeting Advisory Services. Community Foodbank, JP Services, Community Education Programmes.

Meals on Wheels

Physical Address: Tokoroa Hospital Cafeteria, Gate One, Tokoroa

Hospital Campus, Maraetai Road, TOKOROA 3420

Telephone: 021 0499 482 - Nicole

Services Offered: Convenience meals ready for reheating. Ideal for the elderly, sick or those living alone. Available Monday to Friday

Open Home Foundation

Contact Person: Karen Van Bosch

Physical Address: Level 7, 11 Garden Place, Hamilton

Postal Address: PO Box 207, Waikato Mail Centre, Hamilton, 3240

Telephone: 07 847 2607

Email: waikato@ohf.org.nz

Website: www.ohf.org.nz

Services Offered: Parenting support/mentoring 3 – 6 months, Families struggling with stress or illness, also to manage behaviour 3 – 6 months, Respite care support up to 28 days, Teen Parent Home up to 6 months. We work with other services and can support and advocate for other needs e.g counselling. Families with children under 17 years old

Overdale Community Centre

Contact Person: Yvonne Carter, Manager

Physical Address: 12 Overdale Street, PUTARURU

Telephone: 07 883 8771

Facsimile: 07 883 8701

Email: occt@xtra.co.nz

Services Offered: Counselling, Information and Advice, Budgeting, Combined Churches Foodbank, photocopying, faxes, Fundview Information

PARS - Tokoroa

(Prisoners Aid and Rehabilitation Service)

Contact Person: Marama Marshall, Manager

Postal Address: PO Box 165, TOKOROA 3444

Mobile: 022 043 1303

Email: tokoroa.pars@yahoo.com

Services Offered: Self development programme, working with ex inmates and their families

Putaruru Parents Centre

Contact Person/s: Jan

Postal Address: PO Box 75, Putaruru, 3411

Telephone: 07 883 7229

Mobile: 027 9190 131

Email: putaruru@parentscentre.org.nz

Services Offered: Antenatal classes, mother and baby classes.

Playgroup, car seats and furniture (for grandparents), capsules,

Breast pumps and vaporisers.

Salvation Army Social Services

Physical Address: 139 Balmoral Drive, TOKOROA 3420

Postal Address: PO Box 567, TOKOROA 3444

Telephone: 07 886 9812 or 07 886 9051

Facsimile: 07 886 9812

Email: tokoroa_corps@nzf.salvationarmy.org

South Waikato Achievement Centre

Physical Address: 12 Thompson Street, TOKOROA 3420

Postal Address: PO Box 147, TOKOROA 3444

Telephone: 07 886 8941

Facsimile: 07 886 5590

Website: www.swac.co.nz

South Waikato Achievement Centre - Creative Art

Contact Person: Rachel Campbell, Programme Coordinator

Physical Address: 50-52 Bridge Street, TOKOROA 3420

Postal Address: PO Box 147, TOKOROA 3444

Telephone: 07 886 4507 – Creative Art

Telephone: 07 886 8941 – Main Office

Services Offered: Creative Art Training through the South Waikato Achievement Centre

Te Rau Awhina - Tokoroa Womens Support Centre and Refuge

Physical Address: Drop in Centre/Office, 36 Glencorse Street, TOKOROA 3420

Postal Address: PO Box 485, TOKOROA 3444

Telephone: 07 886 5553

Mobile: 027 262 7766

Email: tokoroa.wsc@xtra.co.nz

Services Offered: To provide support, advocacy, information and assistance to women and children needing support as a result of domestic abuse. This service is free excluding rental charge for safe house, 24-hour Crisis Line 07 886 5553

Yvonne Bakker: Counselling, Incredible Years Program, Restore (kids)

WAVE Program, Parents Through Separation.

Tokoroa Budget Advisory Service

Physical Address: 235C Rosebery Street, TOKOROA

Postal Address: PO Box 514, TOKOROA 3444

Telephone: 07 886 4361

Facsimile: 07 886 4571

Email: reception@tokoroabudgetservice.co.nz

Services Offered: One to one budget advice, Financial Support and Assistance.

Tokoroa Community Foodbank Trust

Physical Address: 42B Roslin Street, TOKOROA 3420

Telephone: 07 886 8499

Services Offered: The Foodbank is open on weekdays from 10.00 am to 12.00 pm. Cannot offer any emergency services

Tokoroa Senior Citizens and Welfare Centre

Contact Person: Lyn Campbell, Centre Manager

Physical Address: 129 Papanui Street, TOKOROA 3420

Telephone: 07 886 0813

Email: tokseniorcitizens@xtra.co.nz

Tokoroa Neighbourhood Support

Physical Address: c/- Tokoroa Police Station, Logan Street, TOKOROA 3420

Postal Address: PO Box 44, TOKOROA 3444

Telephone: 07 885 0144

Mobile: 021 121 0376 - 24/7

Email: nstokoroa@hotmail.co.nz

Website: www.ns.org.nz

Services Offered: Working to create safer communities together and feel more connected in your neighbourhood.

United Community Centre

Contact Person: Connie Russell

Physical Address: 226 Mannering Street, TOKOROA

Mobile: 021 033 6606

Email: cjrussell.05@gmail.com

Services Offered: Connecting the people of Tokoroa through activities and friendships. Learning new skills and developing social connections with people of Tokoroa, open 9.30am – 2.30pm Tuesday to Friday

Victim Support

Freephone: 027 431 5113 /0800 Victim / 0800 842 846, 24-hour

Services Offered: A 24-hour service for people/victims affected by a crisis of crime and trauma. Provide immediate support, information and advise them of their rights, referral to counselling. Assist and support at Court hearings and trials. Access other support services. Help regain control and rebuild their lives. Service is free, personal and confidential